DIVISION OF PUBLIC SAFETY: TOP TEN

1. DPS Contact Information

Emergencies: Call (215) 573-3333 or dial 511 from any campus phone.
Please program this number into your cell phone speed dial as “Penn Public Safety.” Use this number for all medical and emergency-related calls, including the reporting of suspicious behavior, or to reach Penn Police & Public Safety personnel. General information: Call (215) 898-7297

2. Walking Escort Services

Walking Escort Service: (215) 898-WALK (9255). Public Safety Security Officers will walk with you anywhere in the Penn Patrol Zone. The FREE Walking Escort service extends between 30th and 43rd Streets, and Market to Baltimore Avenue 24 hours a day, 365 days a year. It also extends west to 50th Street, and north/south from Spring Garden to Woodland Avenue, between 10 a.m. and 3 a.m. via the University’s partnership with the University City District Ambassador Program.

How to Request a Walking Escort:
- Ask any Public Safety Officer on patrol or inside a building
- Call (215) 898-WALK (9255) or 511 (from campus phone)
- Use one of the many building and blue-light phones located on and off Penn’s Campus

3. Penn Transit Ride Service

Penn Transit Services: (215) 898-RIDE (7433) Monday-Sunday, 6 p.m.-3 a.m.; Limited on-call service, 3 a.m.-7 a.m. Visit www.pennrides.com or www.upenn.edu/transportation.

4. UPennAlert Emergency Notification System

Sign up for UPennAlert, update your cellphone number and make sure it is accurate. The UPennAlert Emergency Notification System enables fast and efficient dissemination of critical information to members of the University community during a major emergency via text messaging, e-mail, digital displays and the Penn Siren Outdoor System (Penn SOS). If you have not done so already, please take a few minutes now to register or update your contact information. All information is secure and confidential.
- Students: Register at Penn InTouch via Penn Portal
- Faculty/Staff: Register at Penn Directories (http://www.upenn.edu/directories/); choose “Update Directory Listings” and log in with your PennKey.
5. Blue Light Phones
If you observe a potential safety hazard, need a walking escort, or require Penn Police assistance, contact the Division of Public Safety from one of more than over 700 blue-light phones on campus and in the surrounding community. Just pick up the receiver or press the button.

6. Penn Guardian
Penn Guardian is a free app that is available to all Penn community members. It was developed by the University’s safety partner Rave Guardian, a service utilized on college campuses across the country.

Registering is easy- search “Rave Guardian” in the App Store for iOS devices or Google Play for Android devices. You will be prompted to enter your name, phone number, and Penn email address, which provides access to the University’s customized interface.

Calls from a registered phone will allow Penn Police to determine your cell phone’s GPS location, which can decrease response time. This information will only be available to Penn Police if you call the PennComm Communications Center (PennComm) directly, either through the app or at 215-573-3333.

For more information, please visit the Penn Guardian website at www.publicsafety.upenn.edu/pennguardian.

7. Property Registration
Penn Students and Faculty/Staff can register their bicycles, electronic equipment and other valuable property, online with the University of Pennsylvania Police Department. Students can also purchase a U-Lock through their SFS account.

- Students/Faculty/Staff: Access Campus Express Online via:
  https://www.campusexpress.upenn.edu/

8. Safety Practices
- The majority of all thefts reported to the Penn Police occur because items are left unattended or are improperly secured.
- All items should be taken with you at all times.
- U-Locks, NOT cable locks, should be used on bikes.
- You should always lock your doors, even if leaving for a few minutes.
- Always report suspicious activity by contacting the Division of Public Safety at 215-573-3333 or 511 from a campus phone.

9. Safety Tips on the Street
- Do not display your smartphone (iPhone, Android, etc.) when walking about. Keep it in your bag or pocket.
- Avoid using earphones when walking to ensure that you stay alert and aware of your surroundings.
• Stay in well-lit areas. Walk mid-point between curbs and buildings, away from alleys, entries, and bushes. Stay near people.
• Avoid short cuts through parks, vacant lots, and other low-occupancy places.
• Carry only necessary credit cards and money. Avoid using outdoor ATMs (automated teller machines). Instead, look for banks that require entry into a lobby to use their ATM.
• If you must carry a purse or handbag, keep it close to your body. This will minimize the chances of theft. If your purse is taken, don’t fight. Turn it over and immediately call DPS.
• Walk with someone whenever possible. Participate in buddy systems.
• Do not stop to give directions or other information to strangers.
• If you believe are being followed, call DPS. Be alert & confident – making good eye contact may discourage the follower. Cross the street, change directions, or vary your pace. If someone follows you in a car, record the license number and call 911 immediately.
• Have your key out and ready before you reach your car or door.
• Trust your instincts and use common sense.

**Use Common Sense!**
If you see something, report it: CALL DPS anytime, 24/7/365 at 215-573-3333.

10. (215) 898-HELP line
The HELP Line is a 24-hour-a-day phone number for members of the Penn community who are seeking time sensitive help in navigating Penn’s resources for health and wellness.

Any member of the Penn community can utilize this service by calling 215-898-HELP(4357). Calls will be answered 24 hours a day, 7 days a week by Division of Public Safety professionals trained in mental health referrals by staff from Counseling and Psychological Services (CAPS).

Students who are dealing with the complex emotional challenges of university life can use the HELP Line to receive information and referrals to the many health and wellness resources at Penn, including CAPS, Student Health Service, Student Intervention Services, Public Safety, and others. They may also call on behalf of a friend or acquaintance. Parents who are concerned about their student may also call the HELP Line for assistance.